

Keep a safe copy of your photos

Protect memories before a device is lost or replaced.

- 1.** Choose a backup method with someone you trust: a cloud photo service, a computer, or an external drive. Check any storage fees first.
- 2.** For cloud backup, confirm the account belongs to you. Use your usual Wi-Fi and keep your device charged while photos upload.
- 3.** Look for the backup status in your photo app. An unfinished upload or full storage means some photos may not be protected yet.
- 4.** Check the copy by opening a few photos from the backup location. For treasured photos, keep a separate copy on another device or drive.
- 5.** Do not delete originals until the copies are checked. Cloud syncing may also copy deletions. Ask for help before clearing space or replacing your phone.

Source: Google Photos backup guidance