

Your next video call

Five simple steps for a more comfortable call.

- 1.** Charge your phone or tablet. Place it on a steady surface in a well-lit room.
- 2.** Connect to your usual Wi-Fi network. Keep the charger nearby.
- 3.** Open the calling app you and your family agreed to use. Choose a known contact.
- 4.** Allow microphone and camera access only for the app you intended to use. Turn captions on if available.
- 5.** When finished, select the red end-call button. If the call drops, ask your contact to call again.