



Install Apps More Safely

A few checks before adding an app to your phone or tablet.

Before You Start

Keep your device charged · Use your usual Wi-Fi · Stay signed in to your own account

- 1 Use the official Apple App Store or Google Play Store. Check the publisher's name carefully; familiar colors or logos can be copied.
- 2 Read the full price, trial period, renewal terms, and recent reviews. "Free to download" does not always mean free to use.
- 3 Review requested permissions. A simple game should not need your contacts, microphone, location, or financial information without a clear reason.
- 4 Do not install remote-control or screen-sharing software because an unexpected caller or message tells you to do so.
- 5 Keep trusted apps updated. Delete apps you no longer use, but remember that deleting an app may not cancel its subscription.

Official Resources: FTC Consumer Advice — Avoid a Scam

When to Ask for Help: If an app asks for unusual access, starts a trial, or was suggested by an unexpected caller.

Questions You Can Ask: Who published this app? · What will it cost after the trial? · Why does it need these permissions?

NOTES TO KEEP NEARBY
