TeamViewer: help with your approval first

Windows setup + Mac receiving-side example



Verify your helper before sharing any access details.

Viewing and control need separate approval.

Other permissions and logon-screen access need separate review.

Stay present. Decline requests you do not expect.

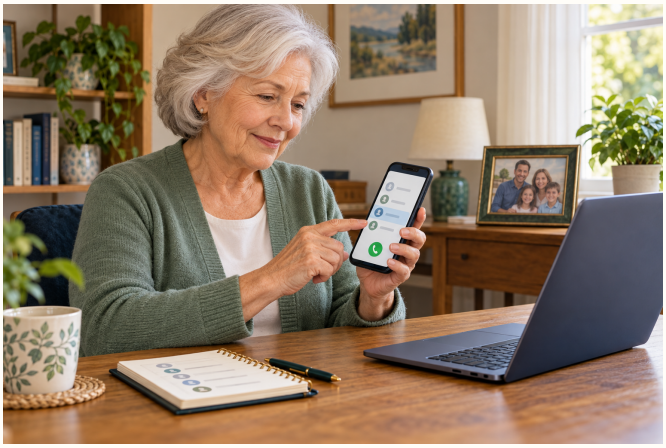
Private details are blurred. Actual recorded controls are enlarged; private details stay blurred.

TeamViewer: your approval first

Steps 1-2 of 21

1. Verify your helper

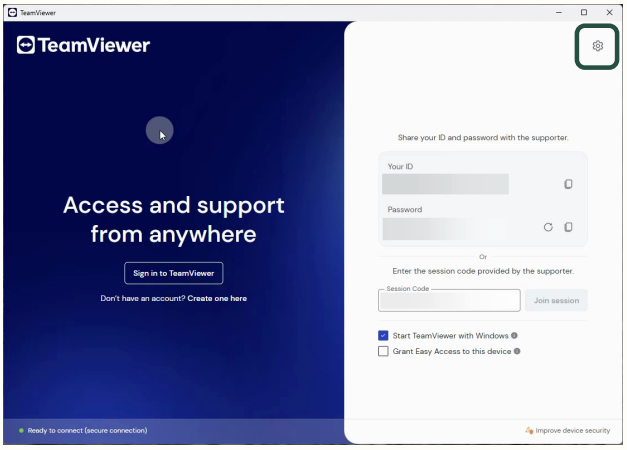
Call a number you already know and trust before sharing access information.



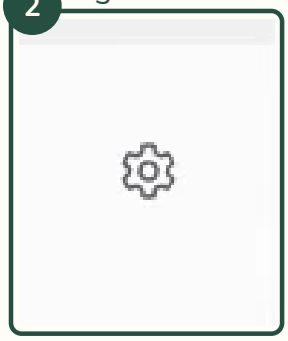
Use a number you already know and trust.

2. Open settings

In TeamViewer on Windows, select the small gear in the upper-right corner.



2 Enlarged recorded control

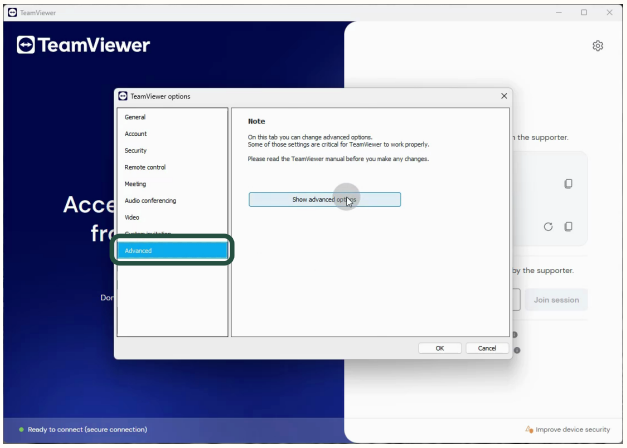


TeamViewer: your approval first

Steps 3-4 of 21

3. Choose Advanced

Select Advanced in the settings window.

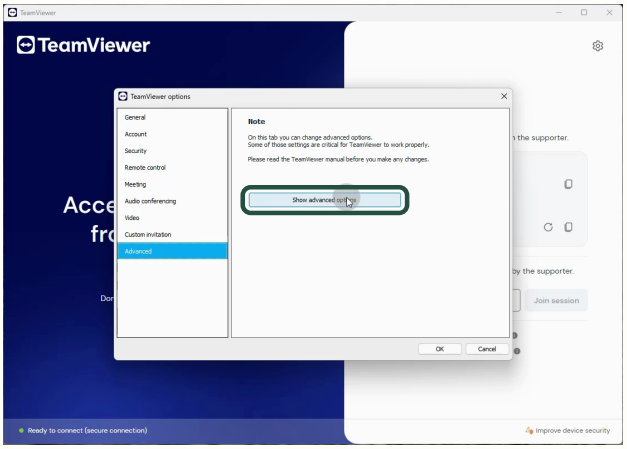


Enlarged recorded control

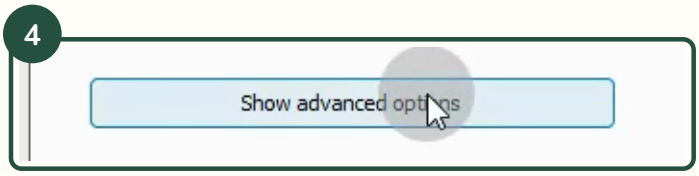


4. Show advanced options

Select Show advanced options. Read the note before changing settings.



Enlarged recorded control

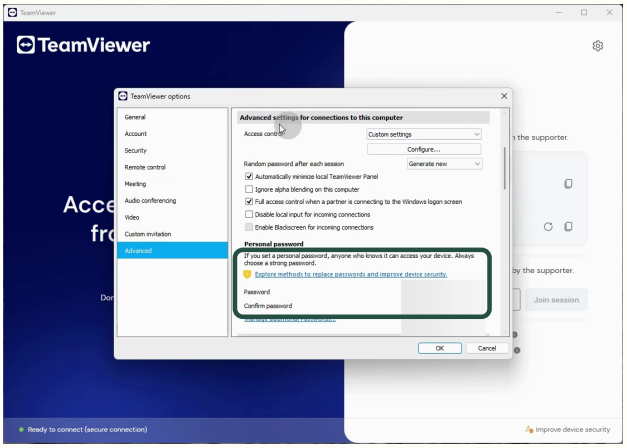


TeamViewer: your approval first

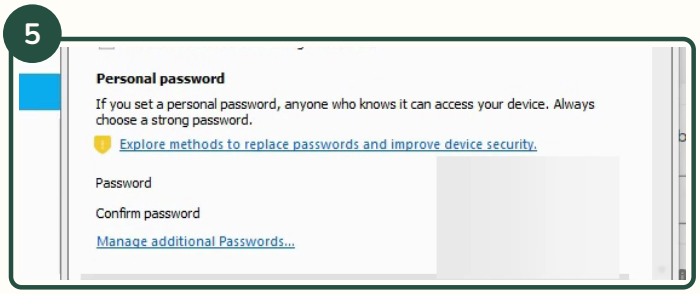
Steps 5-6 of 21

5. Find Personal password

This optional saved password is for TeamViewer. It is not your Windows sign-in.

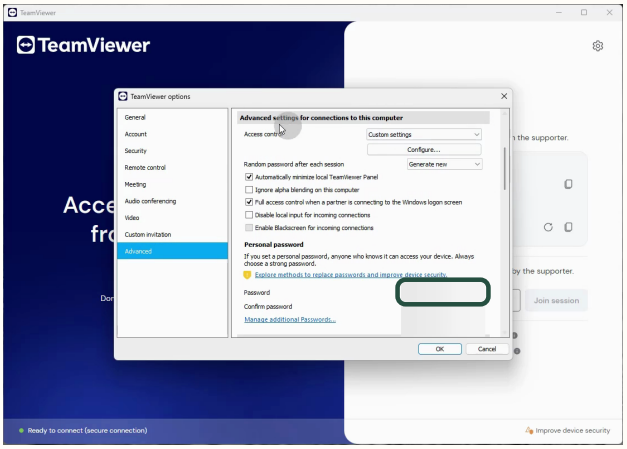


Enlarged recorded control



6. Use a unique password

If you choose a saved password, make it long and unique. Keep it private.



Enlarged recorded control

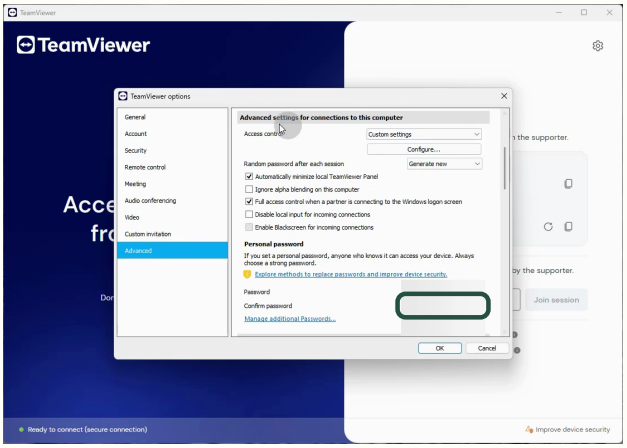


TeamViewer: your approval first

Steps 7-8 of 21

7. Retype to confirm

Enter the same password again. This checks typing; it does not approve access.

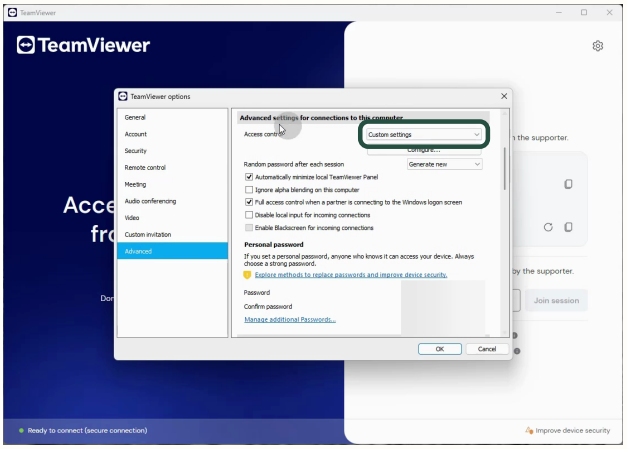


Enlarged recorded control

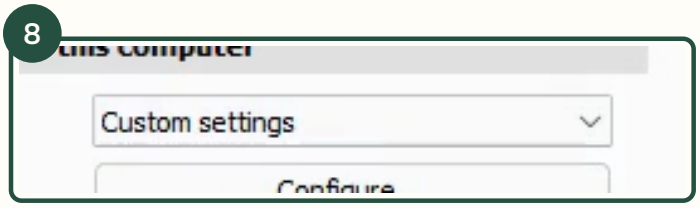


8. Choose Custom settings

Under connections to this computer, choose Custom settings for Access control.



Enlarged recorded control

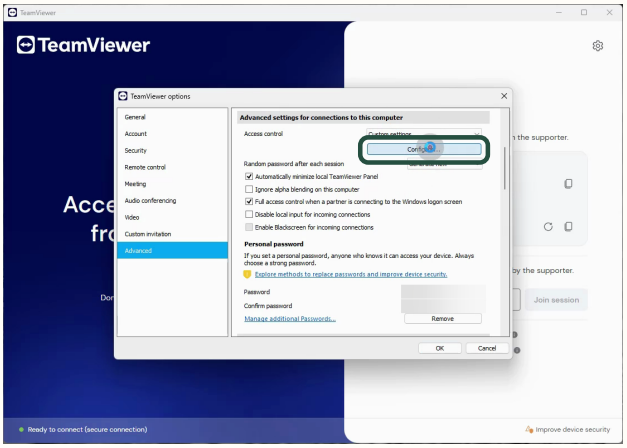


TeamViewer: your approval first

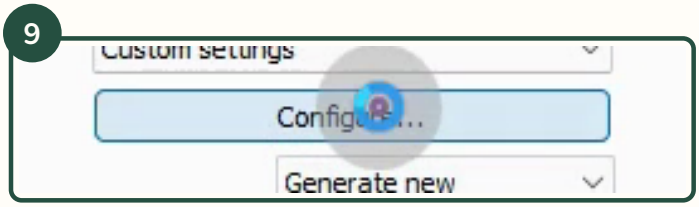
Steps 9-10 of 21

9. Open the permissions list

Select Configure to review the individual incoming connection permissions.

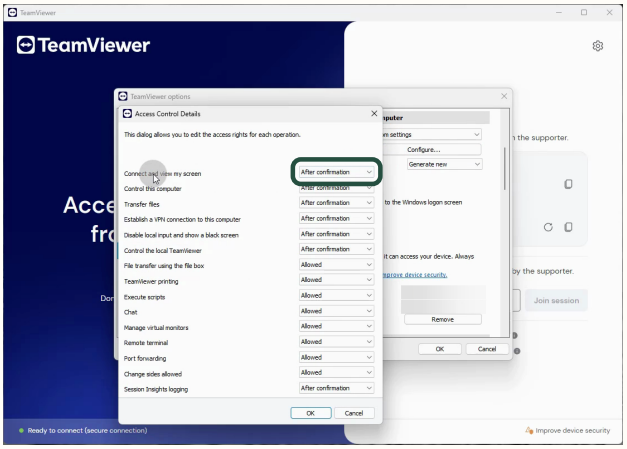


Enlarged recorded control

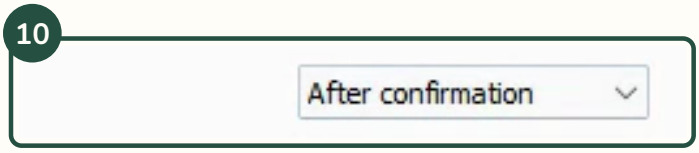


10. Approve screen viewing

For Connect and view my screen, select After confirmation.



Enlarged recorded control

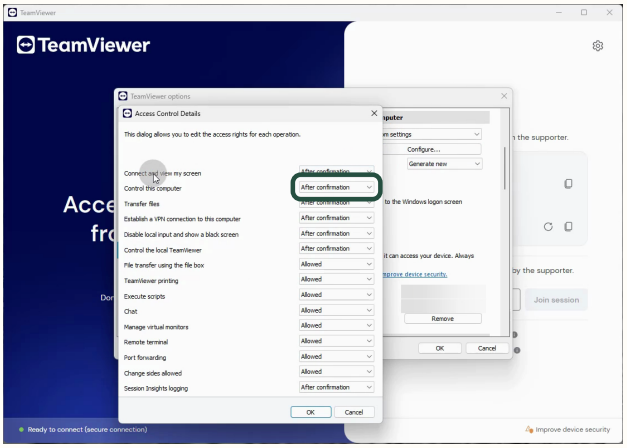


TeamViewer: your approval first

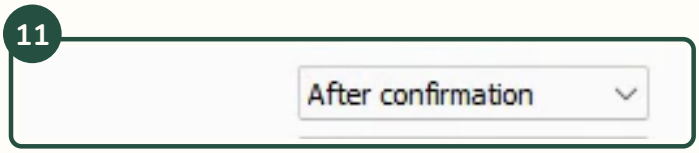
Steps 11-12 of 21

11. Approve computer control

For Control this computer, select After confirmation. Viewing is separate.

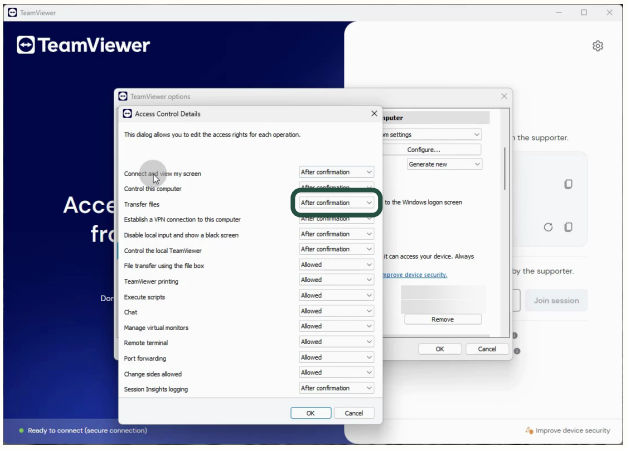


Enlarged recorded control

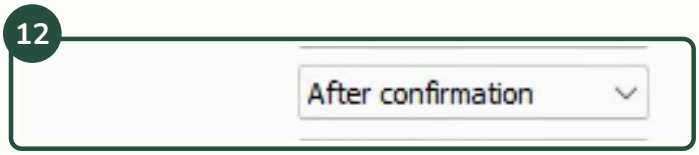


12. Review file transfers

For Transfer files, review After confirmation as a separate permission.



Enlarged recorded control

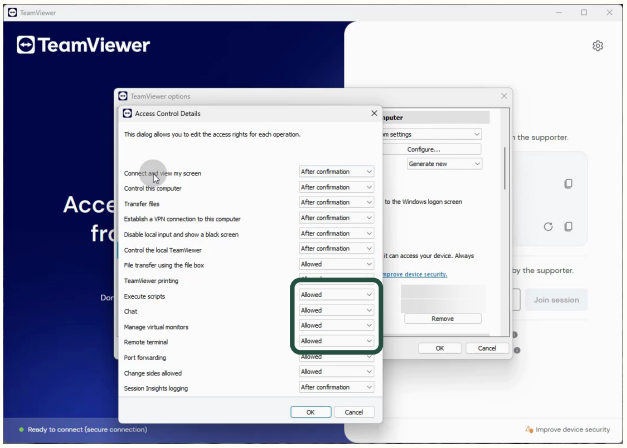


TeamViewer: your approval first

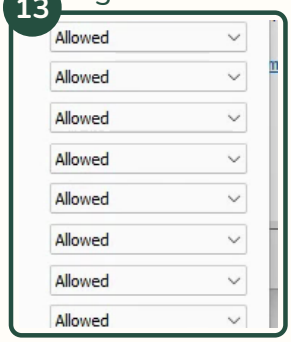
Steps 13-14 of 21

13. Review other permissions

Some lower rows remain Allowed. Ask trusted support to review what you need.

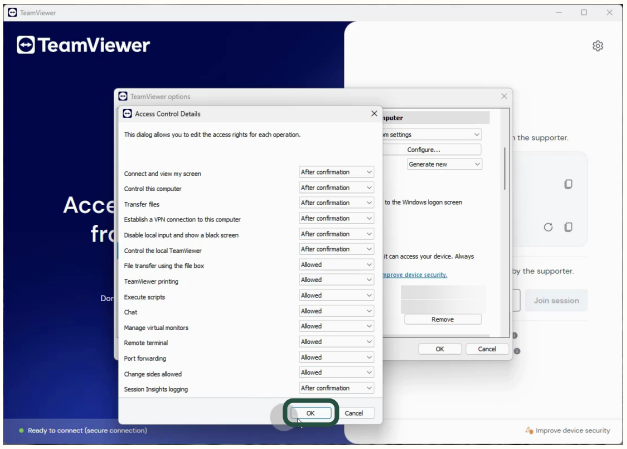


13 Enlarged recorded control



14. Close permission details

Select OK in the Access Control Details window.



14 Enlarged recorded control

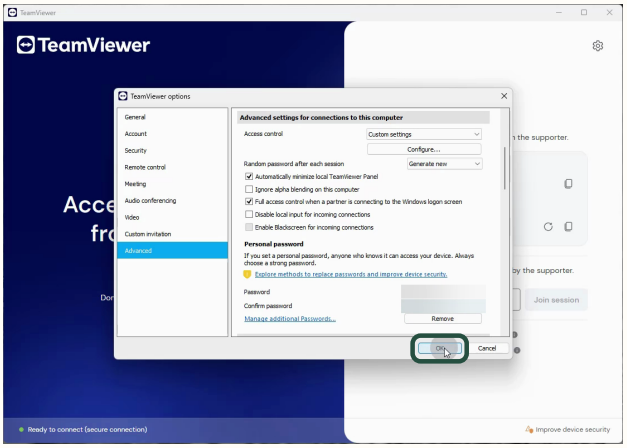


TeamViewer: your approval first

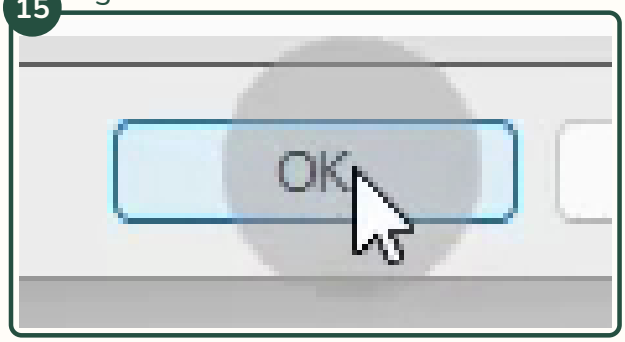
Steps 15-16 of 21

15. Save the settings

Select OK again in the TeamViewer options window to save.

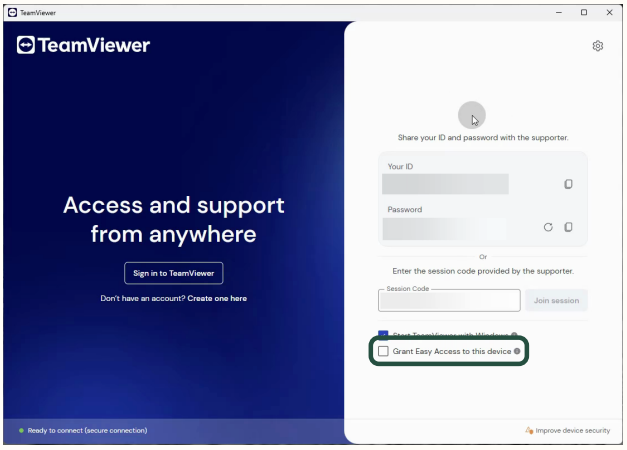


Enlarged recorded control

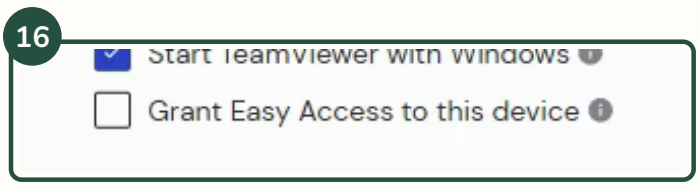


16. Leave Easy Access unchecked

For this walkthrough, leave Grant Easy Access unchecked. It is a separate method.



Enlarged recorded control

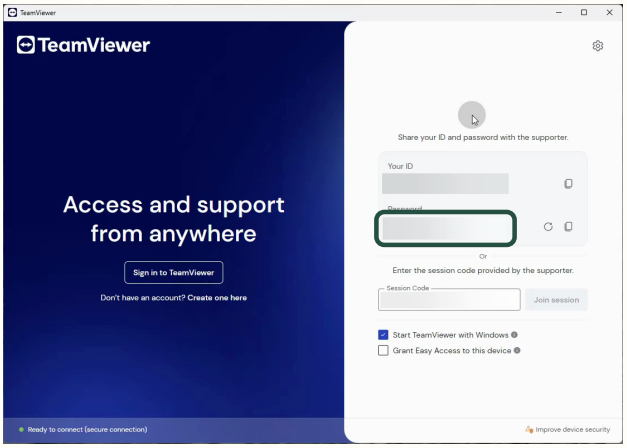


TeamViewer: your approval first

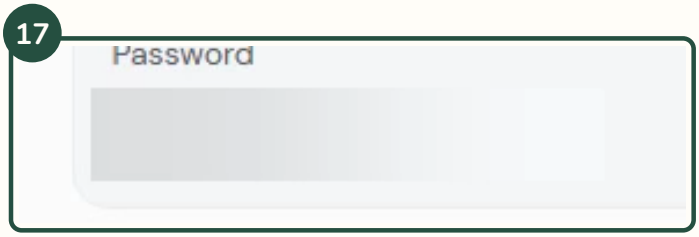
Steps 17-18 of 21

17. If the saved password fails

With a verified helper, use the current random password below your TeamViewer ID.

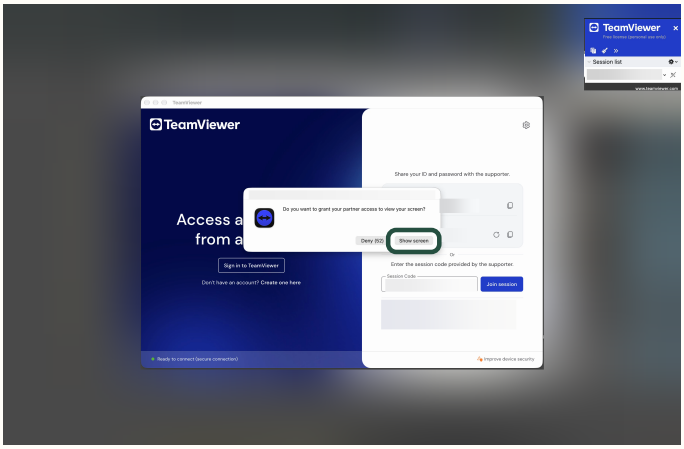


Enlarged recorded control

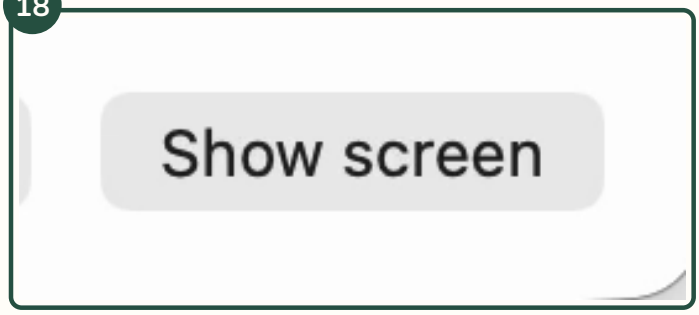


18. Allow screen viewing

On the receiving Mac in this example, select Show screen to allow viewing.



Enlarged recorded control

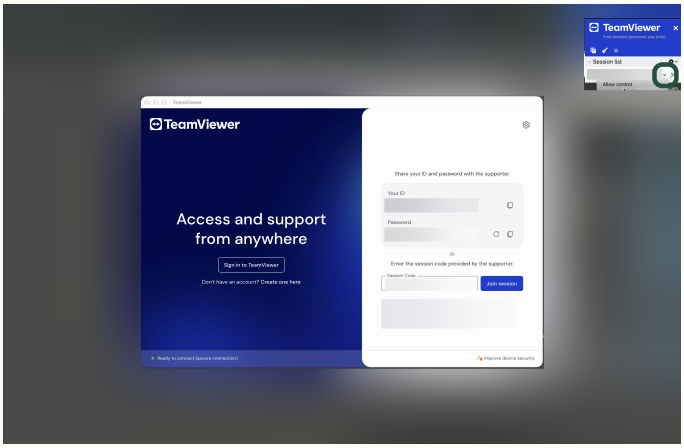


TeamViewer: your approval first

Steps 19-20 of 21

19. Open the helper menu

In the session panel, open the menu beside your verified helper's name.

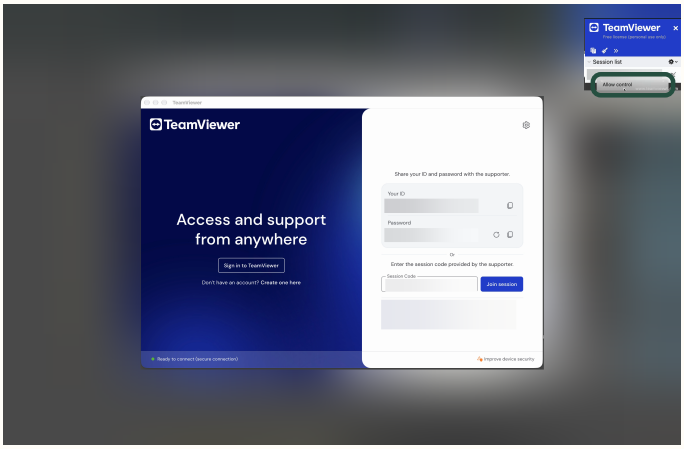


Enlarged recorded control

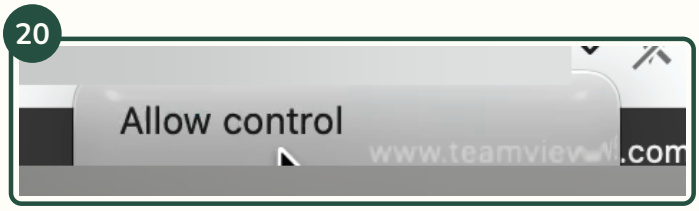


20. Choose Allow control

Select Allow control in that session menu. Your approval is still needed.



Enlarged recorded control

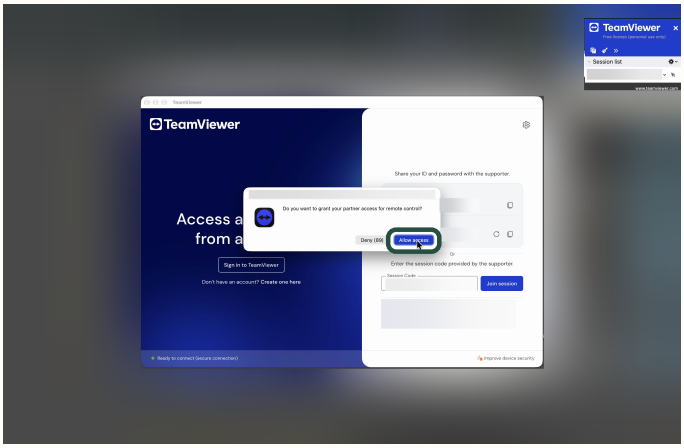


TeamViewer: your approval first

Steps 21-21 of 21

21. Confirm computer control

Select Allow access only if you recognize the helper and are ready.



Enlarged recorded control

